

John Dale Ltd

Quality Policy

As a privately owned manufacturer of wet wipe and facial tissue products, John Dale Limited is committed to ensuring customer satisfaction by meeting and exceeding the quality standards required by our customers. We aim to meet their individual needs on time and within budget.

To ensure the continued quality of our products and services, John Dale Limited has implemented and maintains a quality management system that complies with the requirements of BS EN ISO 9001 : 2008 and the British Retail Consortium Global Standard for Consumer Products (Issue 3).

All personnel recognize the importance of fulfilling our obligations to our customers by manufacturing safe and legal products to the specified quality.

This responsibility is communicated and understood throughout the company.

The business processes that influences customer satisfaction are identified and managed within the quality management system with the aim of providing continual improvement in quality performance.

John Dale Limited complies with all legislation and regulations relevant to the cosmetic and maintenance products industry.

This policy provides the framework for setting and reviewing the company's quality objectives and is subject to regular review for continued suitability.

Signed: 

Pauline Dale – Director

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